

# CROZER-CHESTER MEDICAL CENTER GENERAL INFORMATION FOR VISITORS



## VISITING HOURS

Visiting hours vary from unit to unit:

- **Acute Care of Elders (ACE) Unit:** Open visitation
- **Burn Treatment Center:** 12:30 to 2:30 p.m.; 4 to 6 p.m.; 4:30 to 8:30 p.m. (*immediate family only*)
- **Cardiovascular Care Unit:** 12:30 to 2:30 p.m.; 4 to 6 p.m.; 4:30 to 8:30 p.m. (*immediate family only*)
- **Labor and Delivery:** No visitation
- **Medical/Surgical Units and the Pediatric Unit:** 11 a.m. to 8 p.m.
- **Maternity Unit:** 8 a.m. to 11 p.m., father and support person; 11 a.m. to 8 p.m., general visitation
- **Medical Intensive Care Unit (MICU):** 12:30 to 2:30 p.m.; 4 to 6 p.m.; 4:30 to 8:30 p.m. (*immediate family only*)
- **Shock Trauma Unit (STU):** 12:30 to 2:30 p.m.; 4 to 6 p.m.; 4:30 to 8:30 p.m. (*immediate family only*)

Please note that visiting is limited to two visitors per patient at a time.



## FOOD AND BEVERAGE SERVICES

### The Atrium

Serving breakfast, lunch and dinner. Located on the first floor, near the main lobby. Hours: Monday-Friday, 7:30 a.m. to 7:30 p.m.; Saturday and Sunday, 7:30 a.m. to 6:30 p.m.

### The Cafeteria

Serving breakfast and lunch. Located on the ground floor. Hours: Monday-Friday, 7 a.m. to 2 p.m.

### Vending Machines

Offering cold drinks, snacks and a microwave. Located on the ground floor near the Cafeteria and in the fourth floor waiting area. Hours: 24 hours a day, 7 days a week



## GENERAL INFORMATION

### Hospital Operator

Call 610-447-2000 to reach the hospital operator 24 hours a day, seven days a week.

### Information Desks

Desks (main lobby and Bertram Spere Outpatient Pavilion) are staffed on Monday-Friday, 8 a.m. to 8:30 p.m., and on weekends from 11 a.m. to 7:30 p.m. (main lobby only). Attendants can provide patient information and directions. Phone: 610-447-6321.

### Security

Security is available 24 hours a day, seven days a week to address security and parking issues. Phone: 610-447-2888.



## GIFT SHOP

The Gift Shop is located on the first floor in the main lobby. Books, magazines, newspapers, candy, cards, flowers, gifts, personal items and more are for sale. Upon request, items can be delivered to patient rooms. Hours: Monday-Friday, 10 a.m. to 8 p.m.; Saturday and Sunday, noon to 8 p.m.



## PARKING

The following parking options are available at Crozer for patients and guests:

- **Garage Two:** Self-park, open daily, 6:30 a.m. to 8:30 p.m.
- **Upland Avenue Garage:** Self-park, open daily, 24 hours a day. This garage recommended for patients coming to Outpatient Registration and all outpatient services, such as the Emergency Department and Radiology.
- **Valet Parking** is also available near the Professional Office Buildings and Crozer Regional Cancer Center Monday through Friday, 8 a.m. to 5:45 p.m. Cars are not parked after 4:30 p.m.

No valet service is offered on weekends and holidays.

There is no additional charge for valet service, and tipping is not expected. If you are exiting after hours, contact Security at (610) 447-2888 or ext. 2888.

### Parking fees are as follows:

0 - 45 minutes:	FREE
46 minutes - 90 minutes:	\$3.00
91 minutes - 2 hours 15 minutes:	\$4.00
2 hours 16 minutes - 3 hours:	\$5.00
3 - 6 hours:	\$6.00
6 - 24 hours:	\$7.00



## SMOKING POLICY

To maintain a healthy environment for our patients, visitors, employees and physicians, Crozer-Chester Medical Center does not allow tobacco use of any kind on its grounds. This includes personal vehicles on the property. For more information about the policy or about smoking cessation programs, visit <http://smokefree.crozer.org>.



## TELEPHONE USE

Cell phones may be used in the main lobby, Atrium and Cafeteria only.

### Pay phones are located:

- 1st floor, near 1 West
- 2nd floor, near the entrance of EEG/EMG
- 4th floor, at the entrance to the West Wing

For more information about Crozer-Keystone Health System programs and physicians, visit [www.crozer.org](http://www.crozer.org).